

CALIFORNIA COMMUNITY COLLEGES
ONLINE EDUCATION
INITIATIVE



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2017-06-02 Consortium Minutes June 2, 2017 Virtual Consortium Meeting

Attendees: Kate Jordahl, Alyssa Nguyen, Amy Carbonara, Anita Crawley, April Autumn Bell, Barbara Illowsky, Bonnie Peters, Carol Hobson, Carol Lashman, Cheryl Chapman, Dan Barnett, Eric, Francine Van Meter, Gwendolyn Ventura, Jayme Johnson, Jessica H., Jim Julius, John Sills, Joseph Moreah, Judy Baker, Justin Schultz, L, Lindsey Bertomen, Matousekmo, Melia Arken, Melissa Colon-Columbia College, Micah Orloff, Michelle Pilati, Rosemary Yoshikawa, Ryan J, Stacey Carrasco, Steve Klein, Tim Botengan, Wendy Bass, Erin Larsen, L (?)

Meeting minutes were approved for the Consortium meetings

- March, 2017
- May 3, 2017 One change to add Jim Julius to attendance list.

Consortium Update. Kate Jordahl will host meeting in Jory's absence.
Introduced Justin Schultz as OEI Course Exchange Supervisor.

Student Services Update. Bonnie Peters.

BILL AB637. Regarding the residency issue, we are able to share with you that the bill dealing with the residency piece is Bill AB637. This Bill does away with residency verification for the teaching college and allows us to transfer data. We will put a copy of the draft language into Basecamp.

We are requesting support from the Consortium to support this Bill. Perhaps having the chairs sign off or having everyone sign off. We could have 24 letters of support. Will load the sample letter into Basecamp with a fact sheet. Suggested having the college presidents sign a letter of support. We would like more letters of support by noon June 9th. Have letters sent to Erin Larson, which can be sent electronically.

Erin suggested that if you want to bypass her, she will include address so that letter can be sent directly.

This new law will allow the teaching college to accept the residency validation from the home college. The student will be able to pick the college and enroll in the class quicker.

Why not have this for other online courses? Because this would slow down the bill, and the bill is written so that it can be expanded later to include other online courses. Progress on this bill has been extremely quick. Hearing for bill is on Wednesday, June 14.

Bonnie described the motion to pass new language in Bill AB637. This Bill allows the teaching college to be able to accept residency verification from home college. This will speed up the application process.

Gwendelyn made a motion to accept this new language in Bill AB637
Jim Julius seconded the motion. Motion was passed unanimously.

Kate Jordahl: Monthly SPOC meeting yesterday, they decided to move the date of the monthly SPOC meeting. Third Thursday morning of the month so it would not conflict with same week as Consortium meeting. Kate will host these meetings and send out the new meeting invitations.

Update on status on Vericite Pilot.

Barbara Illowsky. Getting the Vericite contract signed now. The 14 colleges who requested Vericite will get it effective July 1. She will get information out about this, and will try to get it out ahead of time.

Michelle Pilati: You can sign up for the 60 day pilot now (as a bridge until the contract is effective) and then switch over when the trial is over.

Kate Jordahl: Will have information on Vericite and will have an update on new tools and services at the July SPOC meeting. Please send her any questions that can be addressed at the July SPOC meeting.

Wendy: Do we know when Canvas will put in code for Vericite? It's been difficult for the faculty who are saying that the instructions are incorrect. It's now outdated.

Barbara Illowsky: Vericite has an updated interface. Canvas needs to have an updated code, but Canvas is not willing to release new features yet.

Kate Jordahl: We'll circle back on this at July SPOC meeting.

Barbara Illowsky: If all the colleges in the district join Vericite, it will eliminate the problem of sub-accounts.

Workgroup Planning

Kate Jordahl shared her desktop. She met with Communications and Charter Structure workgroups. Of these different workgroups, how do we want to proceed? What is the level of interest and availability to meet? Does anyone want to meet in June? Responses:

- Try for July since OTC is in June. And some people don't work in June

- Jim is saying aim for August.
- Would people be available late July?
- Meet at OTC?
- Wendy: Let's aim for first week in August.

Kate Jordahl: Let's aim for early August. If there's anything she needs to send out to a workgroup, please feel free to contact her.

Student Services: FA Elements/Health Screening Fees/ASO

Kate Jordahl: People need clarification on how it avoid having students pay double fees.

Bonnie Peters: Now there's a plan to have an "opt out" feature for student fees. This opt out option is written into the Exchange.

For students who are eligible for financial aid, some of the fees will be covered by Financial Aid. Otherwise, student will have the opportunity to opt out of fees on Exchange. At most colleges, health fee waiver is up to the college board.

Wendy: Do you have template that could be sent to a college board to waive health fee?

Bonnie Peters: Perhaps can put something together.

Michelle Pilati: Is it not assumed in the MOU? Can you not put it to the Board that "this is something you've already agreed to"?

Bonnie: this is a good approach.

Michelle: What is happening to the current Financial Aid form students complete to let FA know they are in the OEI and need their units combined. This has been required before the automated process.

Bonnie Peters: There were several components regarding being able to identify OEI students and how units are combined. The automation will determine whether forms will be able to go away. If it flows the way we think it will, then the Financial Aid form may not be necessary. The school may choose to include the form, however, it is not recommended. This extra form may be overkill.

Michelle Pilate: What is the timeline on the updated Financial Aid MOU for the non- pilot colleges.

Bonnie Peters: Good news about that, only front page needs updating, and she just need the URL where all the classes are living.

Kate Jordahl: The URL is on list to have done next week. She's been working on language with Bonnie.

Course Exchange Updates: Update 2.0 Non Full Launch Colleges

Kate Jordahl: Courses Exchange 2.0 is coming out. We will be getting updates out. There are a lot of good things coming out in the next version. Tech Center is putting in opt-in options for people to see latest changes.

- Many of you will be getting the next release in the next couple months.
- Code freeze is in July.
- Training and User Acceptance Testing available in early August.
- Actual software will be released on September 25th.
- Non- full launch pilots could go live in October for screen registration

Update 2.0 Full Launch Colleges

Full launch colleges will be contacted by Kate in the next week. Will be getting 2.0 software and User Acceptance Testing and Financial Aid scripts. Kate will contact each full launch colleges individually.

On program side, this will be natural transition where your first experience is 2.0, which will included the FA automation.

Dan-Butte: Will there be fewer screens with new 2.0 version?

Kate Jordahl: Maybe

- Student Acceptance page will be more methodical. The acceptance topics will be broken out.
- Biggest thing is FA officers will get notification when students have dropped a course.
- Will also be able to see: What courses are they enrolled in, who is enrolled, how many units they are enrolled in

Judy Baker: how much time will it take to set up the new version? Quicker than old version?

John Sills: not necessarily quicker. Work flows impacted in the Business and Financial Aid offices. Need to build this into their existing workloads.

Kate Jordahl: Tech Center is fully testing software when it is implemented. Financial Aid was doing things manually and it will be easier and simpler. Now they will have control over degree of notifications.

Judy Baker: It is difficult to do testing in the summer when people are on vacation.

Kate Jordahl: There really is no good time (classes beginning and ending or on vacation) so we will work with you to make it helpful and the least painful.

Wendy Bass: There may be specific needs for each college. There is no cookie cutter approach and may colleges have already been in contact with OEI.

Kate Jordahl: Hope the non full launch colleges will be able to get testing done and do early registration for spring. Late enrollment is not allowed for Course Exchange. It's important to look

at scheduling and it's very important that Financial Aid is comfortable with the process when it goes live. Many will be able to do early registration for Spring 2018.

Gwendolyn: Confusion. The next round with 2.0 is going to bring in the rest of the 24 pilot colleges. When is the Consortium going to be open to other colleges outside of the 24.

Kate: Looking for what is needed for other colleges to join. Invitations for colleges to apply will go out Fall 2017 is goal to have them in the Exchange for Fall 2018 for implementation.

Kate has GoLive checklist. Will be meeting with colleges that have already launched to make it easier for new launches.

When can testing UAT version 2.0 begin? July 31st or August 1st is what we're targeting.

Letter about 114th Community College. Joe Moreau

Wendy: Are there concerns? How public is the letter?

Kate Jordahl: It was presented at the Board of Governor's meeting and has gone out to people and is circulating freehand.

Joe Moreau: It has created a bit of a stir. It came out of left field. No one understands what motivated the governor. Joe had an opportunity to speak with Eric Skinner who said people in the Chancellor's Office were just as surprised. Colleagues at Chancellor's office are working on response. This was compared to the Governor's call, four years ago, that suggested building Community Colleges by using MOOCs.

OEI and all its stakeholders are ready to come to the table. Two takeaways:

- The OEI charter is focused on student completion and transfer support which measures success by student completion. Now the focus seems full degree programs which seems a big piece of what's on governor's mind.
- The second takeaway is affordability; around things like open education resources. It has been small part of mission. We have some of the leading OER experts like Barbara Illowsky who are heavily invested in that. Zero Cost degrees. Low cost or no cost materials.

The other thing OEI Management is talking is about affordability, they are still fundamentally built on F2F on-campus 8-5 business model. We have to look for opportunities to break out of that. Data suggests that 10:00 pm and 2:00 am is time when students are most active. Expand access to services which would have positive effect on student so students don't have to make choice between work and going to campus to get help.

Is the Governor thinking about some kind of two-tiered tuition approach? There is no indication that that is what he's thinking. Our current tuition rate is currently one of the lowest rates in the country.

Jory and Joe with Barbara Illowsky, Bonnie Peters, Kate Jordahl and Autumn Bell are watching this very closely. They are staying in regular contact with LeBaron and Eric so they are ready to help. Working on infographic that encapsulates ecosystem so this can be presented, showing the many full programs that are already offered.

They may be able to show that more support is required to help with "off" hours instead of 114th college.

Dan Barnett: Most people are seeing it as "order." However, it sounds like it's not so much like that. However, as schools are ramping up with online courses, this effort may be 'taken away' with a 114th college.

Joe Moreau: Definitely thinks that the Governor has expectation that Chancellor's Office will respond by November deadline. That would signal that the Governor has every intention of including additional resources in new budget. Yes, it's an order to do something. With Joe's experience, he thinks the Governor is more than willing to consider another approach that would be more effective or cost-effective. From his experience with the Governor's staff, the Governor is a pretty reasonable fellow and defers to the experts. If we went back to him and said 114th College may not be the best idea and make sure the Governor knows what we've already done.

Barbara Illowsky: Address comments from Judy Baker regarding online speech communication and science labs - there is another issue of 70-80 percent coming in at non-transferable and math. It's not just the science and not just the online speech communication and many of CTE degrees which are requirements of F2F. We need to come back with a counterproposal on how we can support online, using 113 colleges.

Francine: Chat: Joe's suggestions are all creative ways to say "yes" to the degree "pathways" concept.

Autumn Bell: Hasn't taken 114th college literally. In the meantime, should we start thinking about how we identify courses. Take more holistic approach to look at groups of courses and pathways.

Barbara Illowsky: That will be the approach as we get more courses in the Exchange. Students are taking these courses when they can't get these courses at their home college.

From Jim Julius to Everyone: (11:36 AM)

Is there any sense that the governor et al are concerned that OEI course offerings aren't coming out quickly enough and the 114th online college would be able to do this quicker?

Joe Moreau: No, doesn't think they have that kind of visibility. We've spent lots of time with Dept. of Finance, Governor's policy standards staff. They're impressed and flabbergasted by progress we've made with this initiative and are on track to receive additional 10 million. There's no reason to believe that it won't be in adopted budget that will be signed in next two weeks. If they had serious concerns about number of courses, they wouldn't be giving us that additional 10 million. 114th letter indicates desire to make an additional significant investment.

Joe believes the governor appreciates how complicated this process is. He referred to the independent analysis piece from Mindwire that was commissioned which explained how complex this initiative is and they responded to it. They appreciate the momentum behind this.

Timeline to start a new college is a 5 year process, could be 7 or 8 years.

Add more courses to the list of current courses. Yes need to add more beyond the pilot. This is under discussion and we are focused on it.

Steve Klein: I will be working with colleges to share the processes. We can respond to the governor's letter with some possibilities.

Joe Moreau will keep us posted on this sensitive topic.

Closing Comments:

Because there were so many chat comments, Kate Jordahl will post the chat comments from this meeting in Basecamp.

No meeting scheduled for July. Next meeting is Friday, September 8, 2017.

Meeting adjourned 11:49

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